

From: Malcolm Stalley <enigma57@gmail.com>
To: Michal Nowak <michal.nowak@adastar.pl>
Subject: Re: Question about product sold by car-masts-uk
Date: Sat, 26 Sep 2020 10:53:17 +0100

Hirschmann was an approved OE supplier to Mercedes Benz MB. When supplying main dealers Hirschmann replacement parts were sometimes supplied through the MB parts network from Stuttgart, and sometimes by the authorised Hirschmann distributors in the country where the dealerships were located. In the case of the UK, the product has been supplied through MB's parts operation in Milton Keynes, as Hirschmann did have an UK office, although this is no longer the case (I used to work at the Hirschmann office in the UK, hence my original involvement with aerials). It used to be the case that sometimes products would be supplied in original Hirschmann packaging, over-labelled with the MB part number and sometimes re-packaged in plain white cardboard boxes or clear polybags.

The Hirschmann part number for the mast was 822638011

I still source some Mercedes parts from MBUK and sometimes individual parts are supplied with labels with MB blue labels displaying their logo, but sometimes with just plain white labels. In either case the MB part number and description is shown, with country of manufacture, bar code, and more recently a QR code.

If the aerial mast had our instructions it is most unlikely to have been from Mercedes-Benz stock as we have never supplied MB UK directly but occasionally we do get orders from MB dealers or MB specialists.

As a specialist aerial supplier whenever we have supplied genuine Hirschmann product we identify it as "Genuine" Hirschmann and where the genuine Hirschmann product is no longer available and can source a good quality alternative we identify it as after-market, or a pattern part.

On Fri, 25 Sep 2020 at 22:11, Michal Nowak <michal.nowak@adastar.pl> wrote:

>
> Dear Malcolm,
>
> thank you for your response, the information which you provided are
> helpful.

> I would like to ask you to provide me with answer to one more question:

>
> Hirschmann supplied the antennas for Mercedes-Benz, where they were
> packaged into Mercedes-Benz box with part number (in this particular
> case that would be A140 827 00 01). That is - when buying the antenna
> directly from Mercedes-Benz the antenna is boxed into Mercedes-Benz
> box with Mercedes-Benz label. When buying the original Hirschmann from
> some other provider (not Mercedes-Benz) the antenna is stamped with
> Hirschmann label.

>
> In the context of the above - do the antennas offered on sale by
> car-masts-uk for Mercedes cars originate directly from Mercedes-Benz
> stock? I.e. - are (were) they labelled with Mercedes-Benz part numbers
> and boxed in Mercedes-Benz package (and possibly repackaged from
> Mercedes-Benz box into car-masts-uk box)?

>
> The nature of the question is that the seller informed me that the item
> he sells is an "original part from Mercedes-Benz stock" and I try verify
> whether this statement is true.

>
> With best regards,
> Michal Nowak

>
> On Fri, 25 Sep 2020 11:56:11 +0100
> Malcolm Stalley <enigma57@gmail.com> wrote:

>
> > Thanks for your email. I apologise for the delay as I was away until
> > this morning. The instructions you show are ones we supplied. They
> > were normally supplied with the after-market masts we supplied.
> > It is difficult to identify whether the mast you show is a genuine
> > Hirschmann mast, or an after-market mast supplied by us as they are
> > pretty much identical. We have for many years supplied an after-market
> > or pattern part as the genuine Hirschmann part has not been
> > manufactured or available for some years.
> > The mast is one that is for Hirschmann electric antennas that were
> > originally designed for both AM/FM radio reception and also mobile
> > phone cellular transmission/reception, which were popular in the
> > 1990's.
> > I do not currently have stock of these masts but hope to receive
> > further stock during October. If and when they are available we will
> > list on eBay and we anticipate a price of around £ 30.00.

>
> > On Sun, 20 Sep 2020 at 22:59, Michal Nowak <michal.nowak@adastar.pl>
> > wrote:

> > > Dear Sir/Madam,

> > > I'm contacting you on e-mail address which I found in a leaflet
> > > attached to a package with a car antenna, part for AUTA 6000 EL/KE
> > > and MCA 45./46.. I have bought the antenna from a private
> > > individual via Internet platform. Currently I am in a process of
> > > identification of the device and I try to confirm whether the
> > > product which I received matches the description the seller

